



"Setting the Standard for Precision Testing Equipment since 1908"
59 Sanford Drive, #12 • Gorham, Maine • 04038

Emerson Service Request Form

Should you need service for your Emerson equipment, please use this simple form to contact technical support. Once your form is received, an Emerson representative will contact you to discuss your request as soon as possible.

Step 1—Your Contact Information

Contact Name : _____

Company Name : _____ Industry: _____

Email: _____ Phone: _____ Fax: _____

Mailing Address: _____ City: _____

State/Province/Region : _____ Postal Code : _____

Country: _____

Best time to contact you (include time zone and a .m. or p.m.): _____

Step 2—Emerson Equipment Information

Machine Model Number: _____

Machine Serial Number: _____

Step 3—Nature of Your Request

Please provide a brief description of the problem you are experiencing.

Step 4—Submit Your Service Request

FAX us this form at IDD 1-207-856-1117 (where "IDD" is your international dialing prefix for those calling outside the United States) or, if you prefer, mail it to Emerson at **"Sales Department" Emerson Apparatus, 59 Sanford Drive #12, Gorham, Maine 04038.**

Once your form is received, a member of our technical support team will contact you the same day by 3:00 p.m. Eastern Time. Should you call during off hours or when all technicians are unavailable, your request will be delivered to our service manager and you will be contacted as soon as possible.

WE THANK YOU FOR THIS OPPORTUNITY TO PROVIDE YOU WITH EXCELLENT SERVICE!